

## 2011 Redmond Citizen Academy - PARTICIPANT QUESTIONNAIRE RESULTS

How did you first learn about the 2011 Redmond Citizen Academy?	Prior to attending the Redmond Citizen Academy, how would you rate your sense of connection to Redmond government and the Redmond community?	Did attending the Redmond Citizen Academy help to improve your sense of connection to Redmond government and the Redmond community?	How did you stay informed regarding the Redmond Citizen Academy meeting?	Would you recommend the Redmond Citizen Academy to other community members? Please describe why or why not.	Please describe how you would improve one aspect of the 2011 Redmond Citizen Academy series.	What would you add to future Redmond Citizen Academy sessions (topics, tours, meeting components, etc)?	Please tell us what most encourages you to attend public meetings and in particular, a longer-running series of meetings.	Please describe your preference for public meeting:				Please use this space to share any additional suggestions and comments.	
								City Hall	Spring months	Evening meeting starting at: 6:30 PM	Day of week: Tuesday		Meeting Duration: 2 hr
Redmond Patch and/or Redmond Reporter	Average	Yes	Previous meeting notes or agenda; Noted all dates at beginning of series	Yes:	Shorten it 1/2 hr		Add longer running series	City Hall	Spring months	Evening meeting starting at: 6:30 PM	Day of week: Tuesday	Meeting Duration: 2 hr	
Redmond Patch and/or Redmond Reporter	Average	Yes	Weekly e-mail	Yes:	No specifics	No suggestions - good pgm as is	General desire to know how city of Redmond is organized, works, people, et al. Very helpful	City Hall	Spring months	Evening meeting starting at: 6:30 PM or Daytime meeting starting at: 8:30 AM	Day of week: Thursday	Meeting Duration: 2-2.5 hr	
Other: neighbor	Average	Yes	Previous meeting notes or agenda; Noted all dates at beginning of series	Yes: very informative & professional: contribute to involved citizens	Seating was initially poorly arranged (meeting 1 and 2) but staff accepted feedback & made a change that was much better	Cannot think of anything - you did a terrific job!	A sense of being welcomed to learn more and contribute. Competent people presenting a great program & information.	City Hall	Autumn months	Evening meeting starting at: 6:30 PM	Day of week: M-T-W or Th	Meeting Duration: 2 hr	Great job! Very well done. Good materials, organized well; factual information from experts.
Poster	Average	Yes	Weekly e-mail; Previous meeting notes or agenda; Noted all dates at beginning of series	Yes: It provides a good overview of city plans, activities & vision. Advertise no compensation bet more of the networking and increased knowledge possibilities.	I would solicit more input via email and have typical questions available in advance for possible lines of inquiry. A lot of time was spent fishing for questions from newbies w/ no experience or knowledge of content.	Redmond Town Center, Overlake, new construction and recent street improvements could be used to show works in progress. New commercial development, parks, transit, etc. and a paper trail of public info could show a pathway to complete projects.	I would like to see Redmond reflect its community in its values and have that reflection radiated by the residents. Only 20% of voters (10,000 of 50,000) voted in the last mayoral election and that may indicate some distance.	City Hall	Autumn months	Evening meeting starting at: 6:30 PM or Daytime meeting starting at: 3:30 PM	Day of week: Wednesday, Thursday	Meeting Duration: 2 hr	Kim did a great job. It may have helped to have 1 - 1 meeting in email survey to see personal issues; concerns, neighborhood developments, etc. that motivated participation earlier. Nice follow up.
Redmond Patch and/or Redmond Reporter	Average	Yes	Weekly e-mail; Web page; Previous meeting notes or agenda; Noted all dates at beginning of series	Yes: Gives residents a great overview of how each city department operates within the city.	Depending on the # of attendees, move location to conference room where participants can have a table to put materials and take notes but also face the presenters and visual material.	The traffic operation tour & teen center tour were interesting, maybe a tour of the senior center or safety building or even city hall. Maybe a walk downtown to point out recent changes & improvements the walk audit following the sessions was interesting.	To have input into decision on projects with the city. To get an overview and them be able to provide input for decision makers. Feel more connected when informed and able to get involved in the community projects. More knowledgeable about what's happening and why in my community.	City Hall	Autumn months	Evening meeting starting at: 6:00 PM	Day of week: Wednesday or Thursday	Meeting Duration: no more than 2 hr	Thank you for putting together a great program!
<a href="http://www.redmond.gov">www.redmond.gov</a>	Very well connected	Yes	Weekly e-mail	Yes	No need to hand out paper copies of the powerpoint - waste of paper	more on planning and steps for citizen input; how to get involved besides just a big public meeting	when there's a topic/issue that I feel directly impacts me	City Hall	both	Evening meeting starting at 7:30 PM	Day of week: Tuesday, Wednesday or Thursday	Meeting Duration: 2 hours	Create a "webinar" so more people can attend via computers
Postcard	Low	Yes	Noted all dates at beginning of series	Yes: I feel much more aware of what is going on in my community. I'd highly recommend it to all who are interested.				City Hall	Autumn months	Evening meeting starting at 6:00 PM	Day of week: Monday	Meeting Duration: 2 hours	
Other	Very well connected	Yes	Weekly e-mail; web page; noted all dates at beginning of series	Yes: Provides true appreciation for all the functions and services provided by the City.	Presenter podium is awkward. Those who came down in front were more effective.	Tour of the Public Safety building would be interesting.	A sense of community, working toward a greater good. Our society these days is too "me" oriented. And, horticulture.	City Hall	Spring months	Evening meeting starting at 6:00 PM	Day of week: earlier in week	Meeting Duration: Less than 2 hours	