

SAFETY

I WANT TO BE SAFE WHERE I LIVE, LEARN, WORK, AND PLAY

REQUEST FOR OFFERS

TEAM MEMBERS

Team Lead: Colleen Kelly, Planning

Team Member: Nancy Chang, Parks & Recreation

Team Member: Melissa Faga, Finance & Information Services

Team Member: Bill Newbold, Fire

Team Member: Kurt Seemann, Public Works

Team Member: Val Merrill, Citizen

PRIORITY

I want to be safe where I live, learn, work, and play.

RESULTS INDICATORS

Indicator 1: Crime Index: Number of Part 1 crimes (crimes against persons) and selected property crimes (auto theft, auto prowl, and identity theft).

Reasoning: This is a standard measure of community safety used across the country and the type of data citizens commonly seek to assess the level of safety of a particular area.

Indicator 2: Number of residents engaged in activities related to public safety.

Reasoning: Because members of the community also have some responsibility for ensuring that our city is safe, we think it would be valuable to measure how many are actively engaged in activities that promote such responsibility. Examples might include Community Emergency Response Teams (CERT), Neighborhood Watch, or classes on gun safety, water safety, or women's safety, among others.

Indicator 3: The percentage of times the Redmond Police Department, Fire Department, and Emergency Medical Services meet targets in managing calls for service by providing a safe response with the right people and necessary equipment in the appropriate amount of time.

Reasoning: The Police and Fire Departments consider frequency and risk in evaluating their readiness and response to different types of calls for service. To this extent, responders, equipment, and time are variables which help measure effectiveness in safely managing an event.

INTRODUCTION/SUMMARY OF CAUSE & EFFECT MAP

The three factors in the Safety Team's Cause and Effect Map are Emergency Services, Community Partnerships, and Built Environment. The team selected these factors based on the belief that it is important for residents to be safe and to feel safe. The idea of interconnectedness also emerged as an important concept. Activities that work to support a safe city overlap with many activities needed to achieve the other priorities. In addition, each of the three factors supports the others in creating and maintaining a safe city. Finally, technology is important to all three.

If we have strong Emergency Services, working in an appropriate Built Environment, supported by Community Partnerships, Redmond will achieve its goal of being a safe place to live, learn, work, and play.

PURCHASING STRATEGIES

WE ARE LOOKING FOR OFFERS THAT:

Strategy 1: We are looking for offers that improve health and safety through sustainable community partnerships.

- Provide educational opportunities for improving personal health, physical safety, and disaster preparedness
- Provide resources for seniors, youth, and other at risk populations
- Encourage community pride, diversity (respect for others), and shared responsibility
- Encourage collaboration among businesses, residents, and the City around issues of safety and prevention

Strategy 2: We are looking for offers that provide timely, appropriate, and effective responses to emergency situations.

- Provide well-trained and appropriately equipped personnel
- Plan for appropriate, proportional, and coordinated responses to emergencies
- Restore community, government, and business services after an emergency

Strategy 3: We are looking for offers that encourage pro-active crime and fire prevention activities.

- Increase citizen and community accountability, awareness, and involvement in personal and public safety
- Reduce recidivism
- Deploy resources strategically and tactically

Strategy 4: We are looking for offers that encourage citizens and businesses to comply with building, environmental, health and safety laws, codes and standards.

- Provide a safe environment through code and law enforcement
- Ensure equitable and cost effective prosecution services

- Ensure that appropriate detention facilities and services for offenders are available

Strategy 5: We are looking for offers that increase actual and perceived safety in the built environment.

- Maintain infrastructure to ensure a safe environment
- Ensure that inviting, busy and active spaces are constructed
- Address and enhance safety through design

Strategy 6: We are looking for offers that utilize technology to advance safety in the built environment, delivery of emergency services and/or facilitation of community partnerships

- Ensure access to public safety information for all populations
- Improve delivery of public safety services through appropriate data collection and analysis
- Ensure effective emergency response through deployment of appropriate/proven equipment and technology

CIP Purchasing Strategies

Strategy 7: Accomplish the vision for our urban centers.

We favor offers that fund needed facilities, services and improvements within Downtown and Overlake. In particular, we favor offers that deliver improvements identified in the Comprehensive Plan for these locations.

Strategy 8: Achieve high value for the dollars invested.

We favor offers that demonstrate efficiency in cost, timing, and approach, as well as leverage actions and resources by others.

Strategy 9: Contribute to meeting the City’s level of service standards.

We favor offers that meet growth-related needs, as well as those offers that keep existing facilities and equipment reliable and safe.

Strategy 10: Carry out the Comprehensive Plan, including adopted functional plans.

We favor offers that support Redmond’s vision and land use plan with special regard to specific projects and priorities identified in the Comprehensive Plan.

NOTES/PRACTICES/SUPPORTING EVIDENCE

The Safety Team Request for Offers is supported based on the following evidence and information sources:

1. “Community Safety Indicator Project—Research Report”, October, 2006, University of Melbourne and the Australian Institute of Urban Studies
2. “Safe City Strategy”, 2007-2012, Social Policy and Programs Unit, Sydney, Australia
3. “America’s Safest Cities”, October, 2009, www.Forbes.com
4. “Michigan Safe Communities”, Updated September, 2009, www.Michigan.gov

5. “The New Performance Framework for Local Authorities and Local Authority Partnerships: Single Set of National Indicators”, October, 2007, www.comunities.gov.uk
6. “The Role of Local Government in Community Safety”, Margaret Shaw, www.crime-prevention-intl.org
7. “Crime Prevention through Environmental Design”
8. “Guidelines for Applicants to the International Network of Safe Communities” and “Guidelines for Maintaining Membership in the International Network of Safe Communities”, World Health Organization Collaborating Centre on Community Safety Promotion, November 2008
9. 2008 City of Redmond Safety Request for Offers
10. City of Redmond, Department Performance Measures
11. City of Redmond Community Indicators Report
12. Discussion with Commander Shari Shovlin, Redmond Police Department